

# Student Survey Results

6261  
Students



## Barriers

Have any of the following been a problem for you in reaching your goals?

**Job Obligations**  
21% Moderate to Major Problem

**Family Obligations**  
19% Moderate to Major Problem

**Financial Factors**  
20% Moderate to Major Problem

| Q7 - Have any of the following been a problem for you in reaching your goals? (Mark one response for each item) |               |               |                  |               |                |
|---|---------------|---------------|------------------|---------------|----------------|
| Overall N= 5,399  | Not a Problem | Minor Problem | Moderate Problem | Major Problem | Not Applicable |
| Appropriate clothing (e.g., uniform)  | 53%           | 4%            | 1%               | 1%            | 42%            |
| Availability of tutoring services   | 55%           | 8%            | 4%               | 2%            | 31%            |
| Cost of school supplies   | 52%           | 12%           | 7%               | 4%            | 26%            |
| Family obligations  | 42%           | 18%           | 13%              | 6%            | 21%            |
| Financial factors   | 42%           | 17%           | 12%              | 8%            | 21%            |
| Food insecurity (not having enough money for food)  | 52%           | 12%           | 7%               | 3%            | 25%            |
| Health issues   | 52%           | 13%           | 7%               | 3%            | 25%            |
| Housing insecurity (not having a consistent place to sleep)   | 58%           | 5%            | 3%               | 2%            | 30%            |
| Increased worry or anxiety  | 47%           | 16%           | 7%               | 4%            | 25%            |
| Job obligations   | 42%           | 17%           | 13%              | 8%            | 20%            |
| Lack of child care  | 46%           | 7%            | 4%               | 4%            | 38%            |
| Lack of in-person classes   | 52%           | 7%            | 3%               | 3%            | 32%            |
| Lack of motivation  | 54%           | 12%           | 5%               | 3%            | 25%            |
| Study skills (e.g., note taking, test preparation)  | 56%           | 16%           | 6%               | 2%            | 19%            |
| Transportation  | 53%           | 11%           | 7%               | 6%            | 23%            |
| Unable to enroll into the courses I need  | 55%           | 9%            | 4%               | 4%            | 26%            |



## Support

Which activities did you take part in before enrolling in your class(es)?



Q10 - Which of these activities did you take part in before enrolling in your class(es)? (Select all that apply)

| Overall N= 5,050   | Overall      |         |
|--|--------------|---------|
|  | Count        | Percent |
| Attended an orientation in person                            | 990          | 20%     |
| Attended an orientation online                               | 1,113        | 22%     |
| Filled out an application                                    | 2,500        | 50%     |
| Met with a counselor to discuss your goals                   | 817          | 16%     |
| Received an education plan with the courses you need to take | 705          | 14%     |
| Took an assessment or placement test                         | 1,845        | 37%     |
| Visited an office on campus for assistance                   | 1,712        | 34%     |
| Other (please specify)                                       | 239          | 5%      |
| <b>Total Responses</b>                                       | <b>9,921</b> |         |

What student services have you used in the past year?



Q3 - What student support services have you used in the past year? (Check all that apply)

| Overall N= 5,607   | Overall      |         |
|--|--------------|---------|
|  | Count        | Percent |
| Career and employment services                                       | 392          | 7%      |
| Child care   | 148          | 3%      |
| Academic Counseling  | 808          | 14%     |
| COVID-related resources (e.g., testing, vaccines)                    | 1,566        | 28%     |
| Employment training (e.g., Fresh Success)                            | 160          | 3%      |
| Food Support (e.g., Cal Fresh, food pantry)                          | 386          | 7%      |
| Health or Wellness Center  | 116          | 2%      |
| Legal assistance   | 70           | 1%      |
| Metro pass   | 363          | 6%      |
| Translation services   | 180          | 3%      |
| Tutoring   | 240          | 4%      |
| Other: (please specify)  | 216          | 4%      |
| None of the above  | 2,366        | 42%     |
| DSPS Office (Disabled Students Programs & Services)                  | 111          | 2%      |
| Financial Assistance (e.g., grants, loans, work study, scholarships) | 139          | 2%      |
| Mental Health Services Counseling                                    | 103          | 2%      |
| <b>Total Responses</b>   | <b>7,364</b> |         |



## Access

How did you hear about this class or program?

Q8 - How did you hear about this class or program? (Select all that apply)

| Overall N= 5,437  | Overall      |         |
|---|--------------|---------|
|   | Count        | Percent |
| Billboard   | 198          | 4%      |
| Bus/train advertisement   | 61           | 1%      |
| Community event   | 150          | 3%      |
| Current or former student   | 1,106        | 20%     |
| Current or former teacher   | 386          | 7%      |
| Email from the school   | 297          | 5%      |
| Family or friends   | 2,786        | 51%     |
| Phone call  | 231          | 4%      |
| Poster or Flyer   | 347          | 6%      |
| School information mailed to my home (e.g., flyer, course schedules, postcard mailer) | 273          | 5%      |
| School website  | 1,103        | 20%     |
| Social media (e.g., Facebook, Instagram, Twitter, Tiktok)                             | 270          | 5%      |
| Television or radio   | 63           | 1%      |
| Text message  | 137          | 3%      |
| Workplace notice, program, or employer's recommendation                               | 219          | 4%      |
| <b>Total Responses</b>  | <b>7,627</b> |         |

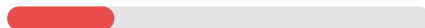
Family or Friends 51%



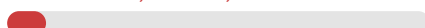
Current or Former Student 20%



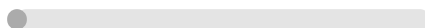
School Website 20%



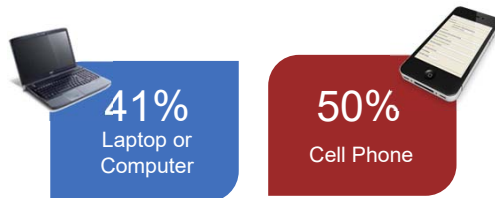
Billboards, Email, and Mailers 4-5%



Television or Radio 1%



What device do you primarily use for your class?



Q17 - What device do you primarily use for your classes?

| Overall                       | Overall      |         |
|-------------------------------|--------------|---------|
|                               | Count        | Percent |
| Cell Phone                    | 2,709        | 50%     |
| Tablet                        | 312          | 6%      |
| Computer or laptop            | 2,192        | 41%     |
| None (I do not have a device) | 97           | 2%      |
| Other (please specify):       | 100          | 2%      |
| <b>Total Responses</b>        | <b>5,410</b> |         |



## Participation Preference



**Early Morning**  
15%  
Before 8AM



**Morning** 47%  
8AM – 11:59AM



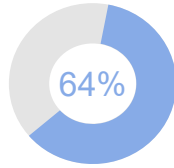
**Afternoon** 12%  
12PM – 4:29AM



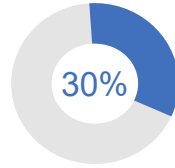
**Evening** 46%  
4:30 PM – and later



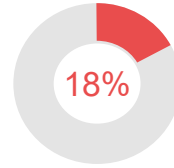
**Weekends** 21%



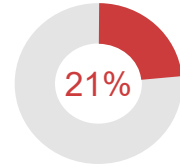
In Person



Online -  
Live



Online –  
Self Paced



Hyflex –  
Learner  
Choice

| Q13 - What types of classes do you prefer to take? (Select all that apply)                |              |         |                   |                      |                 |                   |                      |
|---|--------------|---------|-------------------|----------------------|-----------------|-------------------|----------------------|
| Overall N= 5,390  | Overall      |         | Burbank<br>N= 149 | Culver City<br>N= 39 | LACCD<br>N= 493 | LAUSD<br>N= 4,438 | Montebello<br>N= 241 |
|   | Count        | Percent | Percent           | Percent              | Percent         | Percent           | Percent              |
| Classes that are at a scheduled time, where students can choose to go in-person or attend | 1,104        | 21%     | 13%               | 41%                  | 24%             | 20%               | 17%                  |
| In person   | 3,433        | 64%     | 95%               | 51%                  | 41%             | 67%               | 53%                  |
| Online Classes that happen in real time (at a set   | 1,573        | 29%     | 9%                | 54%                  | 55%             | 27%               | 28%                  |
| Online Classes with self-paced lesson that are  | 956          | 18%     | 9%                | 26%                  | 29%             | 16%               | 30%                  |
| <b>Total Responses</b>  | <b>7,066</b> |         | <b>188</b>        | <b>67</b>            | <b>732</b>      | <b>5,480</b>      | <b>306</b>           |